

Engineered to...

YOUR MANAGEMENT
YOUR KITCHEN
YOUR SECURITY
YOUR GUESTS
FOR EXCELLENCE

Enhance ALL aspects of
your operation.

Only one POS system
can meet all your needs.



onePOS is based in Orlando, Florida USA and backed by a group of highly experienced industry veterans who understand your needs. We service a wide variety of highly diverse accounts; national and regional chains to independent 5 star restaurants to resorts and water parks to entertainment mega-plexes. We are a customer focused business, ensuring you an outstanding solution that is constantly being enhanced and expanded to meet your ever changing needs.

(888) ONEPOS1
Sales@onePOS.com

www.onepos.com

onePOS
an I3 verticals company



You Need a Modern Solution.

onePOS allows you to focus the team to deliver results by providing the right tools to drive efficiency and profitability. Our system is easy to learn, easy to use, and let's you focus on the guest delivering the best possible experience.

onePOS is a unique hybrid point-of-sale solution with all of the durability, reliability, and functionality of the traditional POS solution you have come to expect with all of the features and benefits of a cloud-based solution.

MOBILE TABLET & FIXED POS

Front-of-House Terminal

The onePOS Front-of-House Terminal excels far above all other POS systems. It combines years of real world stability experience with modern graphics and the industry's most intuitive touch interface, offering unmatched ease of use and performance that enhances every aspect of your operations. Countless days have been spent minimizing touches and streamlining operations – every touch saved turns into hours of increased efficiency for your staff.

Handheld Terminal

Take all of the power of our standard Windows based Terminal software and run it natively on any device. Mobile POS Terminals have tremendous value when used for table-side ordering and payment, line-busting during peak times in counter service or fast casual operations.

Management Console

Building on our flagship Front of House Terminal software, the onePOS Management Console combines ease of use with all of the powerful management features and reporting your business demands. Adding new items, querying an employee's time clock records, performing end of day, and printing sales reports for last year can be done in just a few seconds, allowing you to spend more time managing your restaurant and less time running the POS.



PAY AT TABLE

onePay

onePAY allows you to take secure, EMV payments right at the table.

- Access any check in the restaurant
- Quickly process full payment or split checks
- Customer prompted for tip
- Card never leaves customer's hand
- Print or email receipts
- Does not tie up a POS station

KITCHEN DISPLAY SYSTEM

oneView

oneView meets the needs of any type of restaurant or unique environment. Enhance order accuracy, reduce food waste, reduce printers costs and fees, and meet operational and productivity goals.

- Counting and Timing
- Integrated and Quick Configuration
- Low Cost Hardware

CLOUD SOLUTION

oneMetrix

oneMetrix is onePOS's Hybrid Cloud solution, providing operators both large and small access to their entire systems from anywhere in the world. Data is synchronized automatically between your stores and the cloud providing everything you expect out of a modern POS system without ever impacting performance or reliability in the store.

ROBUST REPORTING

onePOS provides the oneMetrix cloud as a means to generate various reports available at the POS, as well as other reports for gift cards, house accounts, loyalty, and online ordering.

EASY DATABASE MANAGEMENT

The onePOS data management hybrid cloud solution provides the ability to manage restaurant data both on-site using the back office product and off-site with the oneMetrix cloud.

EMPLOYEE SCHEDULING

oneSchedule

Providing a simple and efficient way to create, maintain, and distribute your employee schedules, oneSchedule allows for weekly and daily views, which provides a more detailed view of the schedule by day.

A complete system with clock-in enforcement and mobile employee apps to allow employees to view their schedules and swap shifts.



GIFT CARDS & LOYALTY

viGuest

viGuest, the onePOS loyalty program, provides the capability to reward loyal customers based on their behavior. viGuest is a point-based rewards program that allows you to customize how loyalty points are earned and redeemed. The setup provided is extremely configurable. The onePOS loyalty solution offers various ways to configure, track usage, and monitor loyalty metrics; and the solution is customized to fit what is best for you and your location.

- Earn Points by Department, Category, or Item Levels
- Multiple Customer Levels
- Awards for Free Items or Dollar Amounts
- Beer Club
- Mobile App for Customers
- Email Marketing
- Consistent Contact Integration

MOBILE SALES APP

oneConnect

onePOS mobile dashboard app for real-time sales and reporting. Owners and managers may view and track real time sales data for their locations by scrolling through a wide variety of sales, item, and labor reports available for each location. Data can be accessed anywhere with an internet connection and the app.



Core Features

Included in Every System



Flexible for Your Location

Mix Full Service, Bar, and Quick Service features together to make solution ideal for your operations.



Features You Need

Auto Combs, Auto Discount by Customer Type, Bar Code Scanners, Scales – with years of growth onePOS can handle virtually any need.



Cloud Data Management & Reporting

Make changes to your stores data from virtually anywhere in the world and access reports from any web browser.



Multi-Store / Enterprise

Change data for your stores and get consolidated reporting with ease.



Labor Management

Full Time and Afterhours features, including overtime and exporting to leading payroll providers.



Real-Time Mobile Alerts and Reporting

Mobile Dashboard and oneConnect apps keep you informed of your real-time operations no matter where you are.



It Just Works!

The POS System that gets the job done

POS Terminal

The heart of every POS system is how you enter an order, and the onePOS Front-of-House excels far above all other POS systems.



Combines over 20 years of real world usability experience with modern graphics and the industry's most intuitive touch interface, offering unmatched ease of use and performance that enhances every aspect of your operations. Countless hours have been spent minimizing touches and streamlining operations - every touch saved turns into hours of increased efficiency for your staff.

Fast and Accurate to Use

onePOS provides you with the fastest service speed in the industry. Automatic modifier and side selection trains employees on your menu, while making guest requested modifications a snap, for both new and seasoned staff, and ensures your guests are correctly and consistently charged every time they visit. Conversational ordering allows servers to make changes to orders as they come up, and interactive close allows bartenders and cashiers to split checks on demand.

Tool to Manage Effectively

Front-of-House flash reports keep managers informed of the performance of their restaurant in real time, from sales to labor to server performance. Automatic daily, weekly, and dining area based promotional capabilities give you tremendous opportunities for driving sales. And with onePOS' built-in redundancy, you are assured of having a smooth running, virtually bulletproof POS system, that you can count on every day, every night.

iOS & Android Terminal

The full power of our Windows based Terminal software also runs natively on iOS and Android devices, both tablets and rugged POS stations - some even with built in EMV payment processing capabilities.

Mobile POS has tremendous value when used for line-busting during peak times in counter service or fast casual operations. It also allows servers to take drink and food orders directly from customers and have those orders immediately print at the bar, reducing turn around time by 5-10 minutes. Servers working outside patio areas can assist more tables and make more tips - without additional payroll expenses for you.



Highlighted Features

- Table / guest naming - Great for identifying bar patrons.
- 15 levels of pricing - Automatically change by time of day, day of week, order screen, or dining area.
- Forced Modifiers - Require modifier selections and avoid mis-rings.
- Multiple Modifiers - Select an unlimited number of modifiers for each item.
- Split items - Allows an item's price to be distributed among several guests.
- Countdown / 86'd items - Keeps your staff informed of limited items and prevents mistakes.
- Track 86'd Modifiers as a Negative Item Count for inventory.
- PIN, scan card or biometrics for system access.
- Floating Beverage - Prohibit the transfer of non-printing items such as beverages.
- Transfer guests between checks, transfer checks between servers or join guest checks.
- Pre-authorize credit cards - Allows you to securely run bar tabs.
- View, Reprint or Re-open Closed Checks.
- Track Re-Opened Checks by Manager and Time.
- Print Job Throttling - Queue print jobs to be released at set intervals to the kitchen.
- Server or Cashier Banking - Even use both at the same time.
- Cook Times - Assign cook times to items and modifiers.
- Meal Coursing - Define the time between the ring of courses.
- Delayed Send.
- Integrated Time and Attendance - Computes hours, pay, and overtime automatically for multiple jobs.
- Real-Time Database Updates without interrupting system operation.
- Clock-In Message - Can be seen by each employee when they clock in, according to their Pay Category.
- Critical Item Type Ticket Flash Reporting - Provides cash reading which shows all open tickets by item type. Useful for tracking buffets or all you can eat checks.



It Just Works!

The POS System that
gets the job done

Management Console

Building on our flagship Front of House Terminal software, the onePOS Management Console combines ease of use with all of the powerful management features and reporting your business demands. Adding new items, querying an employee's time clock records, performing end of day, and printing comparative sales reports from last year can be done in just a few seconds, allowing you to spend more time managing your restaurant and less time running the POS.

onePOS offers unmatched employee and manager security. Grant access by screen, item, or individual function based on an employee's security level. You can customize usage for groups in your organization, including owners, IT personnel, general managers, assistant managers, cashiers, servers, kitchen employees, or anyone else you need!

Tool to Manage Effectively

Over 250 easy to read reports keep you informed on all aspects of your operation, with just a few mouse clicks. View, print, save, or E-Mail any report. Schedule up to 100 reports to automatically print or E-Mail at the close of each day. A wide variety of sales, server, item, contest, transaction, electronic payment, inventory, labor performance, payroll, scheduling, and other reports are available; most of which are definable by day part and revenue center.

Impress your Employees

Create, edit, and audit employee time cards, track labor costs by department or category, and view labor performance based on restaurant sales, guest counts, or number of checks - total control over your labor - the way you run your business, from sales to labor to server performance.

Fast and Accurate to Use

It's easy to create, manage, and maintain your menus; from the simplest to the most complicated. "Add Like" wizards speed you through creating new menu items and modifiers, greatly reducing complexity, preventing mistakes, and ensuring consistency. Tabbed entry screens, along with next and previous buttons, allow you to scan through almost any setup page, reviewing information and making changes when needed. Our change item wizard allows you to adjust almost any merchandise information in a snap, based upon the criteria you define.



Highlighted Features

- Query POS transactions for the current day or any past day. Search by server name, payment type, amount, time, table, dining area, even customer name.
- Manager notes allow you to record information about the day, such as weather, special events, and cash/over short related issues.
- Manage up to 1000 employees, each with 50 unique pay rates and 50 different commissions.
- Checklist end-of-day and cash management.
- Set employees to clock into multiple jobs and pay rates.
- Track labor costs by department and category, and employee performance by sales, guest count, or tickets.
- View employee time clock and sales history, for the current period or any period in the past.
- Pay employees by the hour, spiffs, or commissions on special items sold.
- Tracks employee sales, tips declared, credit sales, and credit tips for government compliance (including TRAC).
- Track last item cost and generate profitability and theoretical food cost reports.
- Maintain employees easily and effectively.
- Maintain up to 60,000 menu items, each with up to 15 levels of pricing, automatically adjusting by day, time, screen, and dining area.
- Overtime calculations, with user-definable setup, allow compliance to future changes in payroll laws without requiring software upgrades.
- Export data for use with other programs or services - XML format of almost all POS data for use by 3rd party inventory, scheduling, accounting, and reporting products.
- Direct payroll interfaces to ADP, Paychex, Heartland, and others.
- 50 user-defined contests allow you to track sales of items for each server, driving sales. Contests can be tracked by dollar amount, quantity sold, or points.
- Off-site backup ensures several layers of disaster recovery.
- Analyze menu item sales, costs, and profits.
- Over 200 powerful predefined reports, most configurable by time of day and revenue center.
- View, print, save, and E-Mail reports.



It Just Works!

The POS System that gets the job done



oneView Kitchen Display System

The onePOS Kitchen and Bar Display System uniquely allows operators of all sizes and requirements to gain the tremendous benefits of a digital kitchen.

Built directly into the onePOS solution, the onePOS KDS allows fully automatic routing of items and courses, full cross-screen timing, and management reporting without the setup and maintenance hassles normally associated with KDS.

Easy to Train

The onePOS KDS solution makes it easy to train kitchen staff on the timing and flow of your menu through the kitchen. Operators can even include detailed build instructions, such as the spec weight of individual pizza toppings based on the size of pizza ordered, on the prep displays.

Tools to Manage Effectively

Reporting is available both in real-time and historical formats. This critical data is an excellent tool for managers as well as an effective means to measure performance and find items that create bottlenecks. By comparing speed of service information to sales and revenue, productivity problems can be pinpointed and eliminated.

Performance for Your Staff

Jobs display on virtual chits at each station, easing the transition to new technology. Color coded prompts and count down timers for each item and course indicate when an item should begin cooking so the entire order finishes together. All setup is performed through the onePOS solution, no new systems to learn or maintain.

Impress your Guests

The onePOS Kitchen Video System raises guest satisfaction by delivering food which meets the customers expectations of quality and timing.

Manage Kitchen Operations

Intelligent routing of items to the appropriate prep stations simplifies kitchen management and reduces communications between kitchen staff to keep operations running smoothly. The software coordinates cook times and ensures all items within a single order are completed at the same time. The expo station only permits sending complete jobs out of the kitchen. This prevents a completed dish from being served to the wrong table while the rest of the order is being finished.

Fast and Accurate to Use

Bump pads allow line cooks to quickly acknowledge new items that they are cooking and clear completed items. Automatic highlighting in various colors indicate a change in an item's status and flashes when delay thresholds are exceeded.



“The flow of orders through the kitchen has improved and the feedback that I have been getting from my employees has been all positive. The employees agree that the video system is much easier to read than the old printed tickets. With the multiple screen routing, timing, and bumping, we have decreased the amount of food that gets made twice due to not knowing what is already cooking.”

- A Satisfied Kitchen Video Operator

Highlighted Features

- Customized kitchen views are displayed on monitors at each prep station and at the expo station.
- Simplify kitchen management by allowing each menu item to flow to its corresponding prep station at the appropriate service time.
- Special colors and other screen cues help control timing and synchronization of items on each order throughout the entire kitchen, minimizing kitchen quarterbacking and dramatically increasing food quality.
- The expo screen shows the status of each item on the entire order, throughout job completion - keeping kitchen staff, servers, and management informed at a glance.
- Delay routing uses individual item cook times so that all items within an order complete the preparation process at the same time.
- Staff is prompted when each item needs to cook so the entire order finishes on time.
- Dual bumping at each station allows the system to know and track both start of prep (cooking) and completion.
- Automatic printing of chit to send out with food on job completion or final bump.
- Changes made at each prep station are indicated at the expo station, helping servers and managers quickly recognize the status of their orders.
- Expo screen shows the status of each item on an order, through the completion of the entire order.
- Once orders are fully prepared, they are automatically moved to the front of the expo screen, signaling front of house staff to make the delivery.
- onePOS can be configured to automatically send the routing of items and/ or orders to a back up printer.
- Persistent data feature provides for immediate recovery of all transactional data in the event of system reboot.
- The system records service timing and makes this production data available for reporting and analysis.
- Real-time reports show cook times by station, average item times, and average order times.
- Page employees when food is ready. Page managers when tickets exceed thresholds allowing them to control the issue before customers become inconvenienced.



It Just Works!

The POS System that gets the job done

Electronic Payments onePAY Table Side Payments

As the world changes to a cashless society, you need to ensure that your point of sale system can process all forms of electronic payments to stay competitive in the market. Payment Processing is an integral part of the onePOS system and was designed as part of the overall solution. It contains the features you need, both now and in the future, while maintaining the simplicity of operation you expect from onePOS.



EMV + Mobile Payments

onePOS supports all of the latest standards in payments including EMV, NFC, deferred processing and more. Several options exist to let you affordably take payment at counter, bar, or table side using onePAY payment devices. These processing handheld and tablet devices provide an affordable solution that allows a server to pull up a check, select the guests and securely take payment in front of the guest.

Easy to Train

onePOS PCI compliant and PA-DSS validated payment processing is part of the overall system eliminating additional training as all features are just a natural part of using the software. For instance, dipping a credit card at a POS terminal while a guest check is displayed on the screen automatically approves that card and closes the check. You can ring up a beer and close it to a credit card in a single touch.

Tools to Manage Effectively

Fraud prevention is built in to the solution. Manager overrides can be required when keying in card numbers, performing forced authorizations, voiding transactions, issuing a credit, or changing a tip amount. The electronic payment irregularity report shows you duplicate card numbers, excessive tips, and manually keyed transactions for further control.

Batches automatically update system totals and appear on the daily sales report, ensuring reporting accuracy and providing a true over/short.

Impress your Guests - onePAY

using onePAY – our mobile table side payment solution – your servers can access guest checks, print or email receipts, and take EMV payments. Guests can select tips and enter their card PINs right on the touchscreen.

Gift Cards

Support for onePOS' own multi-unit oneMetrix gift cards, as well as from a variety of other processors, provides an easy solution for flexible payments, promotions, special events, and employee incentives. oneMetrix gift card payment transactions can be performed online off-site, further increasing the system's flexibility.

House Accounts

oneMetrix house accounts allows tracking the spending for customers and businesses at your locations and generating statements on demand for payment. Like oneMetrix gift cards, house account payment transactions can be performed online off-site, further increasing the system's flexibility.



Highlighted Features

- Support for high speed processing via the Internet. Cable modem, DSL, and backup via cellular LTE.
- Full support for credit card transactions; including sales, credits, voids, tips, and end of day batching.
- Full support for gift cards; including sale, add value, balance query, credits, voids, tips, and end of day batching.
- Supports onePOS' multi-unit web-based gift cards.
- All actions which effect an electronic payment happen automatically, such as tip adjustments, voids, and credits.
- Automatic updating of POS system totals reduces errors.
- Manager access can be required to authorize approval of manual transactions, cards which do not scan, force authorize transactions, or re-tip a card.
- Certified with major leading financial processors... new processors are added all the time.
- PA-DSS Validated to ensure your security.
- Batch summary report makes reconciling statements simple.



It Just Works!

The POS System that gets the job done



viGuest Loyalty

viGuest, the onePOS loyalty program, provides the capability to reward loyal customers based on their behavior. viGuest is a point-based rewards program that allows you to customize how loyalty points are earned and redeemed. The setup provided is extremely configurable. In its entirety, the onePOS loyalty solution offers various ways to configure, track usage, and monitor loyalty metrics; and the solution is customized to fit what is best for you and your location.

Flexible and Easy to Use

Promotions that can be offered to loyal guests include simple programs such as: purchasing three appetizers and receiving a free entree, buying ten coffees and getting the eleventh for free, and buying two bottles of wine and receiving a complimentary glass on the next visit. viGuest also supports earning and redeeming unique menu items in beer or wine club. This way the customer can only earn points for certain items one time. The set up for this feature is easily configurable to meet your restaurant's needs. Once loyalty is activated for a restaurant location, the remainder of the set up process is completed through the onePOS back office software and the oneMetrix cloud.

Constant Contact

Constant Contact can be used along with onePOS guest data; this feature lets you send E-Mails to guests that match certain criteria - like anniversaries and birthdays.

Sharing and Easy Lookup

Loyalty accounts can be shared for multi-unit locations so that customers can sign up and earn and redeem points at multiple sites. Account lookup can be performed quickly at the POS or in the cloud so that you can locate their customers in house or off site. You may also assign cards to and edit guest data using this feature. Customer behavior is tracked through utilizing the onePOS Cloud Reporting features since everything is integrated. With reporting, you can also determine what programs to push for future sales.

Card or Cardless

Restaurants can go virtually card-less by allowing employees to search for guests by their phone number or email address (instead of using a card number) when executing loyalty transactions. This feature is configurable by dining area, so that you can go card-less at the bar but require cards in the main dining room.

Sign Up Made Easy

onePOS also provides various online tools and both iOS and Android apps for viGuest. There are two sign up tools that allow you to provide a way for your customers to sign up for the program either at an iPad or a terminal. This allows you to provide your customers with a way to sign up for the program without having to find a server to sign them up at the POS. onePOS also provides customers with an app and a website

to login to and view their rewards and transaction history. Therefore, customers can track their own behavior and view the menu items that they have earned and redeemed, and that are available for them to earn and redeem.

The app also allows your customers to filter and rate the items in your loyalty programs, further engaging and encouraging them to return.



Highlighted Features

- Reward loyal customers based on their behavior with the onePOS loyalty solution.
- Share loyalty accounts in a group of restaurants.
- View customer account history in any browser.
- Custom-defined earning/redemption rules - as easy or complex as needed.
- Earn and redeem unique menu items - i.e. beer club, wine tour, etc.
- Various tools, in house and online, for signing up new customers and locating existing ones.
- Reporting to track customer behavior.
- Export customers to Constant Contact for emailing.
- Cardless system capable.
- Android and iOS customer apps to engage your customers. Reading which shows all open tickets by item type. Useful for tracking buffets or all you can eat checks.

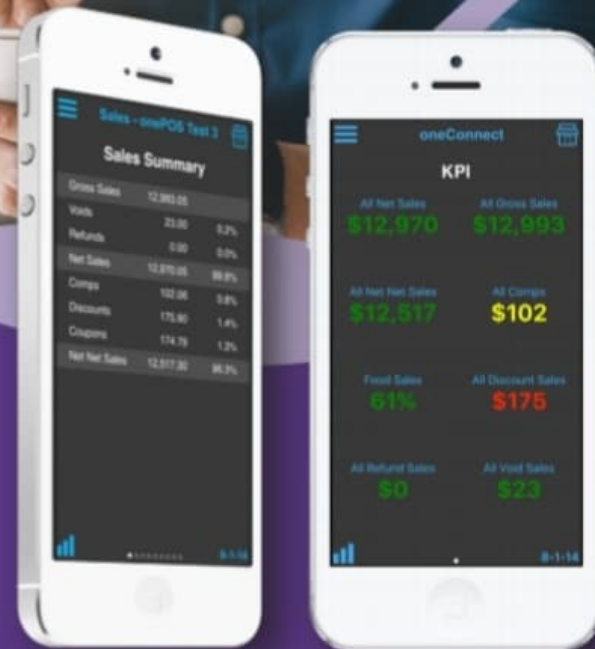


It Just Works!

The POS System that gets the job done

oneConnect Mobile Dashboard

The onePOS oneConnect mobile app for Android and iPhone provides real-time sales data for multiple locations, alerts through push notifications, configurable reports, and contact info for each location.



Real-time and Historical Reports for Multiple Locations

A total of 48 report screens inform you of the metrics that matter to you. While oneConnect by default shows the most recent sales data, you can tap the calendar button to bring up historical data at any time to compare against past sales performances. Compare sales between locations with just two taps to bring up the same sales report for a different location. You can also view side-by-side sales performance comparison of all locations with Multi-Site reports.

Receive Alerts on Critical Activity

Let oneConnect inform you of the events that matter most to you, so you can take control of the situation. oneConnect provides an Alert report to notify owners and managers of important events as they occur in real-time. For instance, if a location's comps exceeds \$300, a manager will receive a notification on their phone.

Key Performance Indicators

While oneConnect contains 48 pre-defined reports, the KPI report puts you in control of the numbers crucial to you. The KPI report is a dynamic, user configurable report screen containing 8 sales figures. The sales figures are color coded to provide you with a quick overview of a location's financial health, and a single tap on a KPI figure will take you to a report to view specifics.

Keep in Touch

oneConnect makes it easy to connect with a location when you need it. View a location's address, phone number, and the managers working at the location. Find your way to the location by tapping the navigation icon to open your phone's navigation app. Call, text, or email managers, and see which manager is currently clocked in.



Highlighted Features

- 48 sales report screens.
- View reports by numbers or in chart format.
- View historical sales.
- Receive alerts through push notifications.
- Call, text, or email managers.
- See which manager is currently clocked in.
- Sort item sales by dollar amount, quantity, or category.
- Configurable Key Performance Indicators report.
- Color coded alert report.
- Available in the App Store and Google Play.



Take Control of Your Third-Party Marketplaces

Discover the ease of POS integration

Chowly connects the world of online ordering directly to the heartbeat of your restaurant: the POS System.



Full Control From Your POS

Not only will your POS be able to integrate online orders, it will also allow you to manage all of your third-party menus, in the same place, at the same time. You know what that means? No more juggling tablets.

POS Integration

Online orders integrate into your POS, automatically sending to the kitchen.



POS Sync

Menu changes to DoorDash, Grubhub, Postmates, Uber Eats, and many more, can now be updated in your POS system.



Full control



Simplified Menu Changes



Faster Setup