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Triple Play I.T. is a managed services provider (MSP) servicing the payments-eco system. Businesses are looking for technologies that will allow their customers to purchase from them in-store, online, mobile, and thru-3rd parties. An omni-channel solutions provider with point-of-sale technologies like **Triple Play I.T.** not only helps ISOs, ISVs, Agent Offices, and other Managed Services providers identify the best-in-class point of sale technologies that fits the end users' needs but also brings value with local IT professionals ready to deploy to an end users' site. Our trained IT Professionals help ISOs, ISVs, Agent Offices, and other MSPs in areas of consulting, sourcing, implementing, and supporting point of sale technologies.

Our company handles everything from start to finish for ISOs, ISVs, and Agent offices including but not limited to consulting, onsite/remote installations, support, and 3rd party integrations for POS technologies.

Our Team



Joshua Kidd
Founder



Odin Vazquez
Director of Operations



Laura Rios
Marketing & Socials



Ana Lumbi
Help Desk Support



Horacio Algaba
Network Engineer

Service Level Standards



- **Excellence**
- **Responsive**
- **Solution Driven**
- **Empathy**
- **Cooperative**

These behaviors elevate service levels standards for each client, end user, and team member at Triple Play IT Inc.

Excellence, it starts with understanding "why" Triple Play I.T. is in business. The company was formed to help solve technical problems for small and medium enterprises. Those technical problems existed because companies wanted to be more efficient, agile, and innovative.

Responsiveness, our company operations start with great people. Their ability to resolve technical problems urgently is done by communicating directly and professionally to everyone from clients to team members.

Solution Driven, strive to solve a problem or resolve an issue. As an I.T. company we must think critically with logic to resolve a problem efficiently.

Empathy, the ability to emotionally understand what other people feel, see things from their perspective, and imagine yourself in their place. At times as an I.T. company we are faced with challenging clients to help resolve issues, we first seek to understand, then to be understood.

Cooperative, it starts with a common purpose to achieve exceptional client satisfaction, to meet this goal, involves mutual interest in working together.



FIELD SERVICES

- POS Station Installs
- Low Voltage Cable Runs
- Onsite Tech Support
- Professional Trained Technicians

\$149/hr



On-Site service calls are subject to a one-time travel fee of \$75



Nationwide Converge

Our team works with 40,000 techs

Skill sets

- Low Voltage cabling
- Network Builds
- POS Station Set Ups
- Skilled Cable Management

Experience Level

- 50 + POS Installation Jobs completed

Rating

4+ Stars



By Metro City
Back Ground Check - 12 Months
Drug Screening - 12 months

**Qualified
Providers
2,322**



POS Managed Networks

Starter
\$99
monthly

4G
Failover
\$50
/Month

One Time Set Up Fee
\$600

Hardware

- ✓ Cloud Managed
- ✓ Commercial Firewall
- ✓ 8-Port POE Managed Switch
- ✓ 1 Access Point
- ✓ Up to 5 Cable Runs

Services

- ✓ Professional Installation
- ✓ Guest Network
- ✓ Network & Device Monitoring
- ✓ 24 x 7 Help Desk Support
- ✓ Onsite Tech Support Discounts

Recommend for businesses
hosting

- *Single POS Station
- *up to 5 Mobile POS Devices
- *1 or 2 Kitchen/Bar Printers
- *Small Camera System
- *Office Computer

Professional
\$199
monthly

4G
Failover
Included

One Time Set Up Fee
\$1,200

Hardware

- ✓ Cloud Managed
- ✓ Commercial Firewall
- ✓ 24-Port POE Managed Switch
- ✓ 2 Access Point
- ✓ Up to 10 Cable Runs

Services

- ✓ Professional Installation
- ✓ Guest Network
- ✓ Network & Device Monitoring
- ✓ 24 x 7 Help Desk Support
- ✓ Onsite Tech Support Discounts

Recommend for businesses
hosting

- *up to 4 POS Station
- *up to 10 Mobile POS Devices
- *up to 4 Kitchen/Bar Printers
- *Mid-size Camera System
- *Small Office

Advanced
\$299
monthly

4G
Failover
Unlimited
Data

One Time Set Up Fee
\$2,800

Hardware

- ✓ Cloud Managed
- ✓ Commercial Firewall
- ✓ 48-Port POE Managed Switch
- ✓ 3 Access Point
- ✓ up to 35 Cable Runs

Services

- ✓ Professional Installation
- ✓ Guest Network
- ✓ Network & Device Monitoring
- ✓ 24 x 7 Help Desk Support
- ✓ Onsite Tech Support Discounts

Recommend for businesses
hosting

- *up to 8 POS Station
- *up to 20 Mobile POS Devices
- *up to 6 Kitchen/Bar Printers
- *Large Multi-Camera System
- *General Office

POS Station Installs

- Station Builds
- Printer Set Ups
- Networked Devices
- Onsite Shipment Inventory
- Cable Management
- Low-voltage cable runs

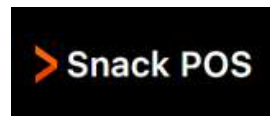


ON-SITE SERVICE TECH
PROFESSIONALS

POINT OF SALE DONE RIGHT!



TRUSTED PARTNERS





LET'S BUILD

Join industry leaders in
partnering with us!

JOIN US!

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POS IT Company

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